

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
MARCH 2021**

# Madison County Road Department

Reporting Dates 03/01/21 through 03/31/21

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
28119	04/08/19 03/18/21	Request Schedule Closed	710.0 S-to-C 688.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Marie Rose 115 Channing Cir	Channel Cir District 1
Need dig out repaired on pipe blow out.							
29943	01/13/20 03/10/21	Request Schedule Closed	422.0 S-to-C 408.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd	Summerlin Rd District 5
Culvert under the road, still causing flooding							
30020	01/28/20 03/10/21	Request Schedule Closed	407.0 S-to-C 393.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St	Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his property aone with the neighbors to flood							
30110	02/13/20 03/10/21	Request Schedule Closed	391.0 S-to-C 377.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation							
30135	02/18/20 03/26/21	Request Schedule Closed	402.0 S-to-C 372.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd	Bardin Rd District 4
Edge of the road in front of 156 Bardin Rd is washing out							
30157	02/20/20 03/08/21	Request Schedule Closed	382.0 S-to-C 370.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Windfield, LT Richmond Grove Rd	Richmond Grove Rd District 3
Need culvert installed at the church							
30333	03/09/20 03/11/21	Request Schedule Closed	367.0 S-to-C 352.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Green, Ray 205 Stump Bridge Rd	Stump Bridge Rd District 5
Water is coming on to property from road and not draining through ditches and Culvert needs to be replaced.							

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30682	04/06/20 03/08/21	<b>Request Schedule Closed</b>	<b>Durations</b> 336.0 <b>S-to-C</b> 324.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Samuels, Heather 104 Browntony Ct	Browntony Ct District 5
Request to have a sewer/drainage issue looked at that is causing erosion in the back yard							
30745	04/13/20 03/10/21	<b>Request Schedule Closed</b>	<b>Durations</b> 331.0 <b>S-to-C</b> 317.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Mally, Dianne 124 Beaver Bend	Beaver Bend District 1
126 & 124 Beaver Bend drainage pipe is stopped up							
30747	04/13/20 03/10/21	<b>Request Schedule Closed</b>	<b>Durations</b> 331.0 <b>S-to-C</b> 317.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miley, Diane 124 Beaver Bend	Beaver Bend District 1
Culvert in front of property is stopped up bubbling thru drain							
30779	04/15/20 03/11/21	<b>Request Schedule Closed</b>	<b>Durations</b> 330.0 <b>S-to-C</b> 315.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lamb, Nathan Eastside Dr	Eastside Dr District 5
Requesting to have road fixed of the unstable condition of the dips and high where cars are bottoming out							
30860	04/23/20 03/05/21	<b>Request Schedule Closed</b>	<b>Durations</b> 316.0 <b>S-to-C</b> 307.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln	Rabbit Run Ln District 4
Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house							
30865	04/23/20 03/12/21	<b>Request Schedule Closed</b>	<b>Durations</b> 323.0 <b>S-to-C</b> 307.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	J 119 Cherrybrook Dr	Cherrybrook Dr District 3
Need to check ditch for erosion problems							
30924	04/28/20 03/15/21	<b>Request Schedule Closed</b>	<b>Durations</b> 321.0 <b>S-to-C</b> 302.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jefferson, Brenda Harvey Crossing and N. Old Cantor	North Old Canton Rd District 1
Water is standing in the ditch always: never drains							

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31031	05/06/20 03/05/21	<b>Request Schedule Closed</b>	<b>Durations</b> 303.0 <b>S-to-C</b> 294.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Burnett, Patricia Powell Rd Powell Rd Powell Rd District 3
31122	05/18/20 03/24/21	<b>Request Schedule Closed</b>	<b>Durations</b> 310.0 <b>S-to-C</b> 282.0 <b>O-to-C</b>	Ditching Medium Priority Requesting the ditches be cleaned	Brown, Shirley Engineering	Henderson, Charles 173 Henderson Rd Henderson Rd District 3
31184	05/26/20 03/08/21	<b>Request Schedule Closed</b>	<b>Durations</b> 286.0 <b>S-to-C</b> 274.0 <b>O-to-C</b>	Drainage Medium Priority Said there is a puddle of water standing in front of her house and	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way Seville Way District 3
31189	05/26/20 03/08/21	<b>Request Schedule Closed</b>	<b>Durations</b> 286.0 <b>S-to-C</b> 274.0 <b>O-to-C</b>	Drainage Medium Priority water standing in front of her house	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way Seville Way District 3
31211	05/28/20 03/12/21	<b>Request Schedule Closed</b>	<b>Durations</b> 288.0 <b>S-to-C</b> 272.0 <b>O-to-C</b>	Culvert Repair Medium Priority Crossdrain undermining near this address	Brown, Shirley Road Maintenance	Grewe, Bennie Cox Ferry Rd Cox Ferry Rd Cox Ferry Rd District 4
31432	06/23/20 03/18/21	<b>Request Schedule Closed</b>	<b>Durations</b> 268.0 <b>S-to-C</b> 246.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert that goes under the road by the STOP sign is collapsing	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr Kirkwood Dr Kirkwood Dr District 3
31569	07/14/20 03/23/21	<b>Request Schedule Closed</b>	<b>Durations</b> 252.0 <b>S-to-C</b> 225.0 <b>O-to-C</b>	Ditching Medium Priority Ditch needs to be cleaned out because water just sits and doesn't drain and is flooding her yard	Brown, Shirley Engineering	Harris, Keira 300 Twins Lakes Dr Twin Lakes Dr District 1

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31628	07/27/20 03/19/21	Request Schedule Closed	235.0 S-to-C 212.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hillild, Jerry 119 Bear Creek Cir	Bear Creek Cir District 1
Need culvert replaced under Clarkdell Rd causing flooding to his home							
31634	07/28/20 03/08/21	Request Schedule Closed	223.0 S-to-C 211.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Buck, David 127 Lazy Oaks Rd	Lazy Oak Ln District 3
Pipe is eroding and stopped up							
31771	08/17/20 03/02/21	Request Schedule Closed	197.0 S-to-C 191.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Saxton, Bryant Germantown Rd	Germantown Rd District 3
Needs ditching							
31833	08/27/20 03/03/21	Request Schedule Closed	188.0 S-to-C 181.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Logan, Bryan Normandy Cir	Normandy Cir District 3
Need ditching							
31893	09/04/20 03/04/21	Request Schedule Closed	181.0 S-to-C 173.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Minnie 581 Yandell Rd	Yandell Rd District 1
Requesting to have gravel on driveway culvert that has washed out							
31896	09/04/20 03/11/21	Request Schedule Closed	188.0 S-to-C 173.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln	Johnson Ln District 4
Culvert is caving in							
31948	09/16/20 03/03/21	Request Schedule Closed	168.0 S-to-C 161.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Robert 108 Magnolia St	Magnolia St District 3
Culvert is stopped up may it needs replacing.							

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31952	09/17/20 03/02/21	<b>Request Schedule Closed</b>	<b>Durations</b> 166.0 <b>S-to-C</b> 160.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Myers, Jimmy 1241 Pocahontas Rd	Pocahontas Rd District 4
Need asphalt place back over culvert and at gate.							
32020	09/25/20 03/03/21	<b>Request Schedule Closed</b>	<b>Durations</b> 159.0 <b>S-to-C</b> 152.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Godwin, Jean North Old Canton Rd	North Old Canton Rd District 1
Need culvert replaced, need ditching							
32061	10/01/20 03/16/21	<b>Request Schedule Closed</b>	<b>Durations</b> 166.0 <b>S-to-C</b> 146.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Kelly, Glen Quail Rd	Quail Rd District 5
Culvert going under the road close to this address is washing away							
32095	10/06/20 03/05/21	<b>Request Schedule Closed</b>	<b>Durations</b> 150.0 <b>S-to-C</b> 141.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Saik, kayce 104 Plantation Cv	Planters Cv District 3
Bad dip in road causing damage to cars when crossing it.							
32184	10/21/20 03/09/21	<b>Request Schedule Closed</b>	<b>Durations</b> 139.0 <b>S-to-C</b> 126.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Simpson Harris Sudvision Rd	Harris Subdivision Rd District 4
Culvert has gotten worst, has collasped all the way down leaving a huge hole causing problem							
32217	10/30/20 03/19/21	<b>Request Schedule Closed</b>	<b>Durations</b> 140.0 <b>S-to-C</b> 117.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Nash, Minnie 2228 Sharon Rd	Sharon Rd District 5
Needs ditching, culvert may need to be replaced with larger culvert. Need to check the one across the street to.							
32218	10/30/20 03/09/21	<b>Request Schedule Closed</b>	<b>Durations</b> 130.0 <b>S-to-C</b> 117.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	King 129 Culipher Ln	Culipher Ln District 5
ditching needs cleaning							

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32224	11/02/20 03/19/21	<b>Request Schedule Closed</b>	<b>Durations</b> 137.0 <b>S-to-C</b> 114.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Beasley, Mr. Purvis Rd	Purvis Rd District 4
Road needs repairing. He said it was damaged by heavy trucks. Wants road paved.							
32239	11/03/20 03/17/21	<b>Request Schedule Closed</b>	<b>Durations</b> 134.0 <b>S-to-C</b> 113.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hunter, Beatrice Cleo Clark Rd	Cleo Clark Rd District 4
Culvert is smashed in							
32296	11/16/20 03/04/21	<b>Request Schedule Closed</b>	<b>Durations</b> 108.0 <b>S-to-C</b> 100.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Rosell, Henry 124 Cane Creek Rd	Cane Creek Rd District 4
`Need ditch a culvert to be cleaned							
32307	11/18/20 03/19/21	<b>Request Schedule Closed</b>	<b>Durations</b> 121.0 <b>S-to-C</b> 98.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Whitten, Jerry Mae Ave	Mae Ave District 5
Road Culvert is busted and exposed on one side							
32308	11/18/20 03/18/21	<b>Request Schedule Closed</b>	<b>Durations</b> 120.0 <b>S-to-C</b> 98.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Rosell, Henry 124 Cane Creek Rd	Cane Creek Rd District 4
Ditch need to be clean around the culvert at driveway							
32357	11/30/20 03/19/21	<b>Request Schedule Closed</b>	<b>Durations</b> 109.0 <b>S-to-C</b> 86.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Johnson, Richard Rouser Rd	Rouser Rd District 3
Needs ditching							
32370	12/03/20 03/24/21	<b>Request Schedule Closed</b>	<b>Durations</b> 111.0 <b>S-to-C</b> 83.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Moore, Ashley 5146 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Culvert needs replacing							

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32397	12/11/20 03/22/21	<b>Request Schedule Closed</b>	<b>Durations</b> 101.0 <b>S-to-C</b> 75.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Madison Sheriff Dept Barnes Rd	Barnes Rd District 1
Reporting a road culvert has collapsed on the road							
32401	12/11/20 03/11/21	<b>Request Schedule Closed</b>	<b>Durations</b> 90.0 <b>S-to-C</b> 75.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mabrey, Annette 703 Old Jackson Rd	Jackson Rd District 5
Request to have her old culvert replaced water not flowing through it							
32409	12/14/20 03/16/21	<b>Request Schedule Closed</b>	<b>Durations</b> 92.0 <b>S-to-C</b> 72.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Turner, Tyler Sanctuary Cir	Sanctuary Cir
Need culvert installed to get onto his property							
32430	12/21/20 03/22/21	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 65.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Willie Earl Lockett Ln	Lockett Ln District 5
Need culvert installed							
32433	12/22/20 03/22/21	<b>Request Schedule Closed</b>	<b>Durations</b> 90.0 <b>S-to-C</b> 64.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Morrison, Nelson Yandell Road	Yandell Rd District 1
Needs culvert cleaned out again...said it is constantly clogged.							
32466	01/05/21 03/18/21	<b>Request Schedule Closed</b>	<b>Durations</b> 72.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Road	Cedar Hill Rd District 3
Needs culvert installed							
32468	01/05/21 03/17/21	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Murry, Pattie 543 Virgin Mary Rd	Virgin Mary Rd District 5
Need a culvert installed							

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32469	01/05/21 03/24/21	Request Schedule Closed	78.0 S-to-C 50.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Halbert, Mark 1609-Z Way Rd	Way Rd District 5
Need a new culvert to replace the old one @ red gate @ entrance of Hickory Hollow Farm							
32474	01/06/21 03/05/21	Request Schedule Closed	58.0 S-to-C 49.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Chesser, Carlos Chesser Rd	Chesser Rd District 3
Need culvert installed							
32490	01/13/21 03/16/21	Request Schedule Closed	62.0 S-to-C 42.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Walker, Chris 254 Dampeer Rd	Dampeer Rd District 5
Need culvert installed, will have stakes.							
32496	01/14/21 03/16/21	Request Schedule Closed	61.0 S-to-C 41.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Bryan, Tim Yandell Rd	Yandell Rd District 1
Regrade ditch along north side of Yandell Rd between 2 entrances to Bainbridge S/D							
32497	01/14/21 03/25/21	Request Schedule Closed	70.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Calvin Stump Bridge Rd	Stump Bridge Rd District 5
Culvert washed all the way out, requesting for a new and longer culvert							
32498	01/15/21 03/03/21	Request Schedule Closed	47.0 S-to-C 40.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Thompson Rd	Thompson Rd
Bad pot holes							
32506	01/19/21 03/19/21	Request Schedule Closed	59.0 S-to-C 36.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Waterford, Marion Barnes Rd	Barnes Rd District 1
Between 1547 and 1577 there is a large culvert that has cave in. no shoulders on road and road is uneven.							

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32507	01/19/21 03/23/21	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Johnson, Donald and Claudia Ratliff Ferry Rd Ratliff Ferry Rd District 5
32510	01/19/21 03/23/21	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Johnson, Donald and Claudia Lone Pine Rd Lone Pine Rd District 5
32516	01/21/21 03/19/21	<b>Request Schedule Closed</b>	<b>Durations</b> 57.0 <b>S-to-C</b> 34.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Rd Cedar Hill Rd District 3
32535	01/25/21 03/25/21	<b>Request Schedule Closed</b>	<b>Durations</b> 59.0 <b>S-to-C</b> 30.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Brown, Ebony Loring Rd Loring Rd District 5
32540	01/26/21 03/17/21	<b>Request Schedule Closed</b>	<b>Durations</b> 50.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Gravel Medium Priority Needs gravel on the road	Brown, Shirley Engineering	Patrick, James Lovelace Ln Lovelace Lane District 5
32552	01/28/21 03/18/21	<b>Request Schedule Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need a culvert going under the road in front of this address	Brown, Shirley Road Maintenance	Simpson Harris Sudv Rd Harris Subdivision Rd District 4
32554	01/28/21 03/09/21	<b>Request Schedule Closed</b>	<b>Durations</b> 40.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Frank Old Canton Rd Old Canton Rd District 2

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32561	01/29/21 03/17/21	Request Schedule Closed	47.0 <b>S-to-C</b> 26.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Jackson, Marvin Smith-Carr Rd	Smith Carr Rd District 4
Needs gravel at end of driveway							
32571	02/01/21 03/08/21	Request Schedule Closed	35.0 <b>S-to-C</b> 23.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Calvin Stump Bridge Rd	Stump Bridge Rd District 5
Ditch holding water, where he needs culvert installed, also stated tht the ditches need to be wider							
32583	02/02/21 03/05/21	Request Schedule Closed	31.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Taylor, Tyler 158 West Elbridge Way	West Elbridge Way District 4
Bus has made a divet in the road making a muddy puddle							
32584	02/02/21 03/12/21	Request Schedule Closed	38.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Engineering	Warnock, Tina 1128 Sharon Rd	Sharon Rd District 5
Water as eroded both sides of the driveway and possibly eroding under the road. requesting to have gravel placed there							
32589	02/03/21 03/11/21	Request Schedule Closed	36.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Engineering	Daughtrey, Larry Daughtrey Dr	Daughtrey Dr District 4
Culvert caved in							
32597	02/05/21 03/05/21	Request Schedule Closed	28.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Wayne Old Jackson Rd	Old Jackson Rd District 4
Culvert stopped up							
32601	02/05/21 03/17/21	Request Schedule Closed	40.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Crook, Persly Stump Bridge Rd	Stump Bridge Rd District 5
Needs gravel on culvert							

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32603	02/08/21 03/19/21	<b>Request Schedule Closed</b>	<b>Durations</b> 39.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert extended	Brown, Shirley Road Maintenance	Maddos, Jacqueline 1443 Loring Rd Loring Rd District 5
32604	02/08/21 03/24/21	<b>Request Schedule Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E Hwy 16 E
32608	02/09/21 03/11/21	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs gravel at end of driveway.	Brown, Shirley Road Maintenance	Taylor, Jeanette Stump Bridge Road Stump Bridge Rd District 5
32616	02/10/21 03/25/21	<b>Request Schedule Closed</b>	<b>Durations</b> 43.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Moncries, Brad Rankin Rd Rankin Rd Rankin Rd District 5
32622	02/10/21 03/26/21	<b>Request Schedule Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Burn, Peggy Old Jackson Rd Old Jackson Rd Old Jackson Rd District 4
32623	02/11/21 03/11/21	<b>Request Schedule Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Pot Holes Medium Priority Need potholes repaired	Brown, Shirley Road Maintenance	Ousley Harreld St Harreld St Harreld St District 4
32624	02/11/21 03/11/21	<b>Request Schedule Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Drainage Medium Priority Requesting to have the drainage ditches at culvert clean because of flooding	Brown, Shirley Road Maintenance	Brittney 139 Debbie Dr Debbie Dr District 5

# Madison County Road Department

Reporting Dates 03/01/21 through 03/31/21

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32626	02/17/21 03/17/21	<b>Request Schedule Closed</b> <b>Durations</b> 28.0 <b>S-to-C</b> 7.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Grant, Percy 4280 Hwy %1 N	Pisgah Bottom Rd District 5
32659	02/23/21 03/24/21	<b>Request Schedule Closed</b> <b>Durations</b> 29.0 <b>S-to-C</b> 1.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert and driveway has a hole, gravel has washed away	Brown, Shirley Road Maintenance	Hughs, Willie Old Jackson Rd	Old Jackson Rd District 4
32660	02/23/21 03/23/21	<b>Request Schedule Closed</b> <b>Durations</b> 28.0 <b>S-to-C</b> 1.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert is old and bent, holding standing water in driveway	Brown, Shirley Road Maintenance	Richards, Mary Old Yazoo City Rd	Old Yazoo City Rd District 4

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**Open Requests:** 80      158.1 **S-to-C Average Duration**  
140.0 **O-to-C Average Duration**

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**Total Requests:** 80      158.1 **S-to-C Average Duration**  
140.0 **O-to-C Average Duration**